



Terms & Conditions

By placing your order with S.E.H, you declare that you have read and agreed to the following terms and conditions.

A PDF version is available on demand. **Any order without agreed terms and conditions will not be processed.**

Individual terms and prices can be found for each stallion on the S.E.H web page (www.seh-equine.com).

Discounts and considerations

The main goal of Stallions.Etalons.Hengste (S.E.H) is to build strong relationships between our stallion and mare owners. Discounts for more than one mare may apply. As may considerations for premium and high-performance mares. If this applies to you please contact us directly to see what we can offer you.

All mare owners using stallions through S.E.H accept the following conditions:

Ordering

Please place your order via email at info@seh-equine.com by 9 AM French time at the latest.

We cannot guarantee that late orders will be processed on the same day. Please wait for our confirmation before proceeding to payment for any orders made after cut off time.

The semen shipping costs are solely the responsibility of the mare owner. They are billed separately and must be paid prior to the semen being shipped.

Once the semen is sent you will receive a shipping number. Although we will do our absolute best to ensure shipment is made on time, we remind you that delivery is made by a third party and some elements are out of our control.

Any shipment that does not arrive on time will be replaced free of charge. However, we cannot be held responsible for any vet or extra fees that may apply.

The following information **MUST BE** provided in conjunction with semen orders:

- The Stallions full name
- Full name and address of the mare owner
- Exact shipping address (if different to mare owner's address)
- Mare details (name, UELN, breeding)



The semen ordered can only be used to inseminate the mare specified and detailed in the order.

- Breeding association membership.
- Whether this is for embryo transfer or not must be indicated.

Availability for stallions offering chilled semen, deliveries can be sent next day delivery to almost all EU countries. Deliveries on weekends and bank holidays are subject to regional restrictions and we will try to oblige them upon request only.

All unused frozen semen remains the property of the stallion owner, and the responsibility of Stallions.Etalons.Hengste. Any unused semen must not be passed onto third parties or be used on other mares. If a mare owner carries out any unauthorised use of semen, legal action will be taken. All used straws must be sent back to the centre they were sent from or directly S.E.H headquarters, La Bruyere, Bouloire, 72440 France by end of that year, although we suggest this is done immediately to insure they are not lost.

Any unused straws may be purchased for use on another mare, therefore avoiding further shipment fees. This purchase follows the same ordering conditions as normal semen orders. Please contact us if you wish to do this.

Please remember that embryo transfers are subject to payment of the stud fee in respect of every flushed-out embryo. A discount will be granted if several embryos are flushed out.

Delivery containers and dry shippers remain the property of either S.E.H or the centre they were shipped from and must be sent back within 7 working days. On day 8 if no proof of sending is provided the mare owner will be charged for the shipper daily.

Legal Documents

Proof of use documents can be downloaded on the website. It must be filled in and signed by the veterinarian/insemination technician and sent back via email, WhatsApp or post to the S.E.H headquarters. Without these documents, Stallions.Etalons.Hengste can withhold the breeding certificate where applicable. Added information about semen quality on this document also helps us provide the best service possible.

The semen ordered can only be used to inseminate the mare specified and detailed in the order or be changed by agreement with S.E.H

The breeding certificate will not be issued until the stud fee has been paid. The semen supplied to the buyer remains the responsibility/property of Stallions.Etalons.Hengste until payment is completed. Shipment is to be paid prior to the semen being sent. Shipment fees are final and non-reimbursable. Shipment fees will be applied for each separate shipment sent. We do our best to ensure great service but we are not responsible for shipping delays.

Please contact us for payment conditions



Prices

Prices for each individual stallion are to be found on their page on the website and exclude vat.

Any special conditions that apply to a Stallion will be clearly stated in the website description.

If a stallion becomes unavailable at short notice during the breeding season for any particular reason (competition, sickness etc.), we will offer you frozen semen, if possible, or an alternative stallion of your choice. In this case, you will only be required to pay the stud fee of the last stallion used. Stud fees are non-reimbursable.